From our handbook: Part of the mission statement of HCA states that we work in partnership with families. We believe that parents are ultimately responsible for the education of their children (Deut. 6:7, Eph. 6:4). They have a God-given duty to be involved in the educational process which should be a great benefit to both the family and the school. We believe that God has directed us to a concept-based, integrated approach and that this approach is "parent friendly".

## Questions or concerns should be communicated in the following ways:

- By a brief (a few sentences) e-mail to office <u>info@holdenchristianacademy.org</u>, or teacher's e-mail\*.
  Staff members will do their best to answer email within 2 school days.
- Send a written note with your child
- Call the office at 508-829-4418.

## Please note

- Text messages are not a viable form of communication between parents and staff. Teachers have been directed by the administration not to answer them if sent.
- Teachers should not be called on their home phones or cell phones.

We want to hear from you! We will make every attempt to communicate with you in an efficient and effective manner. If you have followed the above directions and haven't heard back after two days, then please call and make that known. We don't want any issue to slip through the cracks. Thanks for your understanding. We are in this together!

\*Should a parent require more space than a few lines of e-mail, please call the office and make an appointment, or ask the appropriate staff member to return your call.