# Guest Experience

### INTERNSHIP PROGRAM

This internship program is designed to develop young leaders who are interested in pursuing ministry or working with a non-profit organization as an occupation.

# **ROLE DESCRIPTION**

An opportunity to help create a memorable volunteer and guest experience at White Flag Church. An intern with Guest Experience will coordinate volunteers in multiple areas of Guest Experience, assist with special events and support the Guest Experience Director.

## RESPONSIBILITIES

- Work closely with the White Flag staff to serve and support volunteers and to deliver an excellent experience for volunteers and guests
- Maintain the Volunteer Lounge and ensure it is kept organized, clean and welcoming; prepare the environment before weekly services
- Manage Guest Experience inventories and supplies for volunteers
- Coordinate with new volunteers: assist with orientations, send all observation and welcome emails, communicate with leaders, and maintain guest and volunteer database
- Attend meetings to include but not limited to Intern Program meetings and White Flag staff meetings
- Execute various tasks and responsibilities which support the Guest Experience Director and other White Flag staff

# TO APPLY

Please send a resume and cover letter to Christy Wolf, Guest Experience Director at christy@whiteflag.church.